

Hotel Morabeza WELCOMES YOU

It is the aim of all our staff to make your stay an enjoyable one.

Throughout our Gazette you will find all of the information about the hotel you might need.

However, should you need further information or assistance, please do not hesitate to contact our team.

We will do everything in our power to ensure that your needs are fully provided for.

We trust that you will enjoy your stay with us and thank you for choosing Hotel Morabeza.

RECEPTION from A to Z

CHECK-OUT:

Our standard check-out time is 12 noon. Should you wish to keep your room after that hour, the hotel proposes a day-use service, with a fee, if the occupancy rate allows it. For further information, please contact the reception desk.

E-MAIL:

To receive an e-mail, the reception desk's e-mail address is: reception@hotelmorabeza.com

EXCHANGE:

You have the possibility to change currencies at the reception desk. The current official exchange rates are posted there. Our exchange rates include a 3% commission. You can also exchange traveler's checks (1000 ECV charge per traveler's check or sequence of several traveler's checks).

Please note we do not change CVE back to foreign currencies or make cash advance on credit card.

Full banking facilities are available in Santa Maria.

Opening hours: Monday - Friday 08.00 am – 03.00 pm.

FAX:

Documents may be faxed from the Reception desk. For information about price, please contact the Reception desk. To receive a fax, the fax number of the Reception desk is +238 242 10 21.

GUEST COMMENT:

Upon your arrival at the hotel you will be handed out a guest comment form. We would greatly appreciate it if you could fill it out, your comments will help us improve our services and learn more about our guests' needs and wishes.

At the Reception desk, there is a book at your disposal, should you wish to record any complaints.

A little piece of history



Marguerite & Gaspard Vynckier (1965)

Gaspard Vynckier, an industrialist from Belgium (electrical material factory Vynckier Frères & Co.) and his wife **Marguerite Vynckier Massart** (the first female engineer with a degree from Brussels Free University), initially visited Cape Verde in 1963, drawn by the climate's reputation.

They built a holiday house which was inaugurated on May 13th, 1967.



The foundation of the house (1966)



The house finished - May (1967)

Their son, **Georges Vynckier**, also an industrialist, conceived and developed, in the early 1970s, the technical facilities: a reverse osmosis distiller (60m³/day), the heating of water, first through parabolic solar collector systems and then with flat solar panels, a windmill (55kw), a powerhouse which today provides 690 KW of power/energy and a purification station of used waters.

The hotel has always been totally self-sufficient in its functionalities.



Geneviève and Georges Vynckier decorated with the award of the 1st degree of the national order of Dragoeiro by the president of the Republic Pedro Pires, in 2002, on the 35th anniversary of the Morabeza.

After the independence of Cape Verde (1975), Georges's wife (french) **Geneviève Vynckier Duparc**, developed the former holiday house into a hotel of 120 rooms and suites and still continues to improve the installations.



Homage paid in 2002 to hotel Morabeza by Municipal Camara on the 35th anniversary of the Morabeza. Basilio Ramos (President of Camara Municipal of Sal), Georges Vynckier, Jorge Lopes (President of Municipal Assembly of Sal) and Geneviève Vynckier.

...RECEPTION from A to Z

INTERNET: Wi-Fi available at the hotel.
Access card available at the Reception desk.

LUGGAGE SERVICE:

On the day of your departure you can store your locked luggage at the Reception desk. In case you do not have a lock for your luggage you can buy one at the Reception desk.

MESSAGES:

Any messages received for you will be left at the Reception desk or delivered directly to your room.

PAYMENT:

At the different sales points of the hotel it is possible to buy on credit (the amount will be added to your room bill) or pay cash. All accounts should be settled on departure. The hotel bill can be paid with local currency (Escudos), foreign money, traveler's checks (1000 CVE charge per traveler check or sequence of several traveler checks) or VISA card, Eurocard or Mastercard (no possibility of cash advance).

PHOTOCOPY: This service may be obtained at the Reception desk.

WELCOME DRINK:

During the welcome drink our Guest Service team will give you an overview of the hotel and its services. Of course the Guest Service is at your disposal for any question, wish or worry during your stay at Hotel Morabeza.

TAXI: If you need a taxi, contact the Reception desk.

WAKE UP CALLS:

This service may be obtained through the Reception desk.

ROOM from A to Z

AIR CONDITIONING:

Each room features individual climate control. Should you require any assistance, please call the Reception desk.

BATH TOWELS:


Please place the towels you would like us to replace in your washbasin and leave those you wish to keep on the towel holder. Help us preserve the environment reducing our detergent and water use.

BEACH TOWELS:

The reception will give you a card upon check-in that you can exchange for a towel at the guest service any time. Before check-out we kindly request you to give the guest service the towel back. You will then receive a card to present at the reception upon check-out. Failure to present the towel or the card will imply payment of the towel, 3.000 cve. Please help us to preserve our environment by exchanging your towel only if necessary. We thank you for your understanding.

DO NOT DISTURB:

Should you wish not to be disturbed, please place the "Do not disturb" card on the handle of the door outside your room. Please contact the Reception desk if you do not wish to receive any phone call.



Beach Club
BAR AND RESTAURANT

The RESTAURANT, on the edge of the beach, is certainly the perfect place to enjoy the sea without interruption.
Open daily 12.30 pm - 03.00 pm

BAR AQUARIUS
Open daily from 09.00 am

BEACH SERVICE
Mattress and parasol

... ROOM from A to Z

FIRE INSTRUCTIONS:

For personal safety, please read the fire instructions posted in your room.

LAUNDRY:

If you wish to have clothes washed, fill in the form (in your closet) and put the clothes in the laundry bag. The clothes will be picked up and brought back within 24h. Express cleaning costs 50% more and kids' clothes are 50% cheaper. We do not offer dry cleaning service.

MINI-FRIDGE:

In your room you have a refrigerator you can fill up. The hotel does not have a mini-bar service. The bottle of water you find in your room upon your arrival is complimentary. We would also like to inform you that you can buy drinks at the reception when the bars are already closed.

SAFE DEPOSIT BOX:

Your room is equipped with a safe located in the wardrobe. To lock it enter your 4 digits code, hold the door closed and press "#" or "close". To open it, enter your code. Before checking out, remember to remove your personal items and leave the door open. The management cannot be held responsible for valuable items left in the guest's room or the hotel premises.

SMOKING:

We kindly ask you not to smoke inside the room. Think about the other guests, the smell of tobacco is impregnated in the fabrics and remains for a long time. Please smoke only on the terrace. We appreciate your cooperation.

TELEPHONE:

Reception 9 ou 8809

Inside calls :

dial 3 + room number with 3 digits.

For example, to call room # 9, dial 3009, to call room # 20 dial 3020, or to call room #309 dial 3309.

Outside calls :

Dial 0 to get a line and then the country code plus destination number.

Price: approximately 300 CVE / min. for international calls.

... ROOM from A to Z

TELEVISION:

Several TV channels in different languages are available. We kindly ask you to respect your neighbours' sleep and control the volume of your television.

We appreciate your cooperation.

WATER & ELECTRICITY:

Water and electricity are very rare and expensive goods on Cape Verde Islands. When leaving your room please make sure that the taps are turned off, all lights are switched off and the fan and air-conditioner have been turned off.

Thank you very much for your cooperation.

The electrical current is 220 V.

BARS & RESTAURANTS from A to Z

BAR AQUARIUS:

Adjoining the Beach Club, facing the sea, Bar Aquarius is open daily from 09:00 am to 06:00 pm.

BAR POMBAL:

The pool bar is open daily from 09:00 am till 06:00 pm.

BAR TORTUE:

Overhanging the esplanade, Bar Tortue is the perfect place to begin ... or end your evening.

Open daily from 06:00 pm till midnight.

BOARD:

● HALF-BOARD:

As you were informed by your travel agent, this option includes dinner.

We offer you a fixed menu with a choice of 3 starters, 3 main courses and 2 desserts (coffee or tea + mineral water included).

Please note that if you prefer to choose from our à la carte menu, your half-board credit will be limited to 1.900 CVE per person. If your order exceeds this amount, the difference will be charged.

● FULLBOARD:

This option includes lunch and dinner.

For lunch, you can choose any plate from our à la carte menu up to a limit of 2.425 CVE per person (coffee or tea + mineral water included).

If your order exceeds this amount, the difference will be charged. For dinner, see dinner description of half-board.

If you are vegetarian or if you have any food allergy please inform the restaurant staff.

An invoice with the total amount (including board value) will be presented to you at each meal to be signed.

Please note that only extras will be charged.

Guests in Half Board and Full Board have free use of parasols & mattresses at the Beach Club.

BREAKFAST:

Breakfast is served at the Beach Club, from 07.00 am to 10.00 am.

... BARS & RESTAURANTS from A to Z

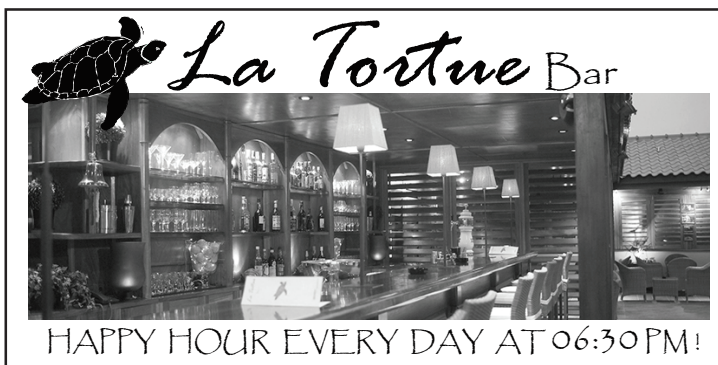
RESTAURANT BEACH CLUB:

The "Beach Club" restaurant, located on the edge of the beach, offers a light and varied cuisine with Mediterranean influences, fish and seafood specialties and grills on the barbecue... the perfect place to enjoy the sea without interruption. Open daily from 12:30 pm to 03.00 pm

RESTAURANT LA TORTUE & "CÔTÉ" TAPAS:

Adjoining the Bar La Tortue, the restaurant is the place for a delicious culinary voyage through varied cuisine themes. Open from 07:00 pm to 10:00 pm (à la carte menu).

Dress code: Casual



SPORTS & RELAXATION from A to Z

BEACH MATTRESSES:

Mattresses & parasols available at the Beach Club free of charge.

BEACH:

No lifeguard on duty!

DIVING:

The diving center, Scubateam, is located directly on the beach next to the pier. Scubateam is an independent company, responsible for the activities they offer.

All diving activities must be paid directly to the club.

For detailed information please contact the diving club directly.

Open every day, except Sunday, from 08:00 am till 12:00 am and from 02:00 pm to 05:00 pm.

GAMES ROOM & GYM:

Snooker, table tennis, darts, family games, etc., on the ground floor and gym above. To access the gym please ask the Guest Service.

JETSKI & OTHER WATER ACTIVITIES:


Club Zebrajet located on the beach, next to the Morabeza Beach Club, on the right side of the pier of Santa Maria, is opened from Monday to Saturday, from 09:00 am until 12:00 am and from 02:00 pm until 05.30 pm.

At your disposal: jet ski / waterski / wakeboard / towed buoy / banana ride.

Zebrajet is an independent company, responsible for the activities they offer.


All activities must be paid directly to the club.

NOTHING BETTER THAN THE OCEAN
TO SPICE UP YOUR HOLIDAYS ...



Zebrajet

- JET SKI
- WATERSKI
- WAKEBOARD
- TOWED BUOY
- BANANA RIDE



...SPORTS & RELAXATION from A to Z

MASSAGE:

Nativa Spa offers a range of body and facial treatments, rituals and special programs that provides you balance and well-being. 2 massage corners are at your disposal, one (outdoors) located next to the main pool and the other (indoors) next to the reception. Please contact the Guest Service who will arrange an appointment for you. Nativa Spa is an independently run service.

MINIGOLF:

Contact the Guest Service or games room to borrow the equipment.

POOL: The sunbeds are available free of charge.

- The pools are open from 09:00 am to 06:00 pm
- No lifeguard on duty!
- Children must be supervised at all times
- Night swimming is prohibited

TENNIS:

The tennis courts are at your disposal from 9 am, under reservation. For bookings and tennis equipment, please contact the Guest Service team.

SCUBA TEAM

Discover scuba diving!
Courses & Rentals



- Padi scuba diving course
- Padi open water diving course
- Padi advanced open water course
- Padi rescue diver course



THIS AND THAT from A to Z

ANIMALS:

It is not possible to prevent stray animals from entering the hotel area, we kindly ask you not to feed them. Thank you very much for your cooperation.

BOUTIQUE:

Check out our clothing, shoes, books, sun cream, post cards, accessories, arts and crafts, and much more at our boutique, La Boutique M. located just in front of the main entrance of the hotel.

CAR RENTAL:

At the entrance of the hotel, next to the reception, you can rent a car at Hertz. Open from Monday to Saturday, from 09:30 am to 12:30 pm and from 01:30 pm to 04:30 pm. Outside the opening hours, please contact the Reception desk.

... THIS AND THAT from A to Z


CHARITY:

Please do not give money to children. Cape Verde encourages them to stay in school and off the streets. If you are willing to make a donation, please contact the local schools or churches.

CHURCH SERVICES:


Catholic church: Tuesday 07:00am, Thursday 07:30pm, Saturday 06:30pm and Sunday 11:30am
Nazarene church: Sunday 11:00 am

A child, A smile



Every child deserves a smile...
That's why we invite you to share this spirit in our bid to help the charitable organization ANJOS in their efforts to help the underprivileged children of Sal.

It's easy, just buy at the reception desk one or more cuddly toy turtles and write your message onto a personal card. Place your toy(s) on display and when every toy has been purchased, we will do 2 things:
Your toy(s) (with your personal message) will be given to an underprivileged child of the island and the money from the purchase will be donated in full to the organization ANJOS.



For just 1500 CVE for the small size turtle and 2500 CVE for the medium size turtle, you can bring a smile to a child very much in need.

HAIRDRESSER:

Located next to the Reception desk. Please contact the receptionist who will arrange an appointment for you.

MEETING ROOMS:

For information on our facilities, please contact the Reception desk. We will be pleased to supply you with details and show you our meeting rooms.

"MORABEZA":

"Morabeza" is one of the loveliest words of the Creole language but difficult to translate. Depending on the context, it means hospitality or warm welcome, but also kindness and amiability. Mrs. Marguerite Vynckier had another version, more poetical, which made her choose this name: "Morabeza," in her eyes, was the contraction of "amor e beleza" (love and beauty).

SECURITY:

Our security guards are always on duty for your safety. Please help us to preserve our security standards in the hotel area. Only bring visitors to the hotel if you can vouch for their good behavior. Thank you for your cooperation.

SNAIL MAIL:

Leave your stamped postcards at the Reception desk, we will take them to the post office for you. Stamps are available at the boutique of the hotel.

Hertz *Next to the Reception*

